

WATER RATES

Effective July 1, 2016



The monthly meter rate for water provided by the Inman-Campobello Water District (ICWD) for all bills rendered on or after July 1, 2016, shall be in accordance with the following schedule of rates:

Service Area Monthly Rate Schedule

First 2,000 gallons:	\$20.16
All Over 2,000 gallons:	\$3.25 per 1,000 gallons

Service for billing purposes shall begin on the date the service connection is installed. Every metered water service shall receive a minimum charge according to the following schedule:

Monthly Minimum Charges by Meter Size

Meter Size	Gallons Allowed Per Month	Monthly Minimum
3/4 inch	2,000	\$20.16
1 inch	6,000	\$33.16
1-1/2 inch	20,000	\$78.66
2 inch	50,000	\$176.16
3 inch	125,000	\$419.91
4 inch	350,000	\$1,151.16
6 inch	750,000	\$2,451.16
8 inch	1,000,000	\$3,263.66

Cost of Water Taps and Meters

3/4 inch	Tap and Meter	\$850.00
1 inch	Tap and Meter	\$1,150.00
1-1/2 inch	Tap and Meter	\$3,475.00
2 inch	Tap and Meter	\$3,825.00

All other water taps shall be charged at 120% of the actual cost if installed by the ICWD. Many locations require a participation fee in addition to the fees listed above. Please contact our office for verification.

Tap Requirement

Taps Paid/Installed/Account Inactive: Customers can pay the tap fees and request the tap be installed, but for the account to remain inactive. The customer must notify the ICWD when the account is to be made active. The customer will not be charged a \$30.00 new service fee providing the account has not been transferred.

SERVICING POLK COUNTY



The Inman-Campobello Water District (ICWD) is able to provide water service to the unincorporated portions of Polk County, NC via an agreement between Polk County, the ICWD and the Broad

River Water Authority (BRWA). The BRWA, located in Rutherford County, is the supplier of wholesale drinking water to the ICWD and to Polk County. The supply line constructed in 2008, runs from BRWA through Polk County to the ICWD. The completion of this line made water service available to many where there had been little chance of public water service being available. For more information on this service area please visit our website at www.icwd.org.

STARTING NEW SERVICE



- When you apply for water service with the ICWD, you are required to pay a \$30.00 non-refundable new service fee. Payment can be made by Cash, Check, MasterCard or Visa.
- The ICWD must receive a completed service application and a copy of appropriate ID before water service will be turned on.
- If an application for service is received and it is determined that you have an outstanding bill from a prior service with the ICWD, the outstanding bill must be satisfied in order to establish new service.
- If a meter is supplying water service to more than one dwelling or residential unit, mobile home, or any other type of commercial unit, the water service must be in the owner's name. Further, a 1-inch or larger meter is required.

BILLING & PAYMENT TERMS



- Customers will be billed for water usage on a monthly basis. All bills are due and payable upon receipt. The bill shall be considered past due if not paid by the due date, which will be 20 days from the date of the bill.
- If the due date falls on a holiday in which the ICWD office is closed, providing payment is received before the next business day (via ICWD payment box, U.S. Postal Service, etc.) no late payment fee will be charged.
- Payments can be made by Cash, Personal Check, Money Order, Online Bill Payments and Bank Draft. Bank Drafts will occur 20 days from the date of the bill.
- Online Bill Payments can be made by MasterCard or Visa. A \$2.00 credit card fee will be charged.

Past Due Accounts

Your bill is due and payable upon receipt. When your bill becomes past due, the customer will be mailed a Final Notice Before Disconnection of Service, which will include a \$5.75 late payment fee. The customer will have five additional days to pay the past due balance before water service is disconnected.

Payment must be received at the ICWD Office no later than 4:30 p.m. on the due date to avoid a late payment fee. Payments received after 4:30 p.m. will be posted to your account the next business day.

Non-Payment Fees

Payment must be received at the ICWD Office no later than 4:30 p.m. on the final notice due date to avoid water service being disconnected.

Payments received after 4:30 p.m. will be posted the next business day and a \$30.00 non-payment fee will be immediately charged to your account.

Payments received after 4:30 p.m. must include the past due amount, \$5.75 late payment and the \$30.00 non-payment fee to have service restored/continued.

Disconnection of Service

If service is disconnected for non-payment, only Cash, Money Order, Online Bill Payments or Automated 24 Hour Phone Service will be accepted to have service restored.

Payments to restore service must include the past due amount, \$5.75 late payment fee and the \$30.00 non-payment fee.

After disconnection of service, if the service is turned on illegally without payment being made, the meter may be removed and an additional fee of \$100.00 will be required to restore service.

Returned Check/Bank Draft Policy

If a check is returned from the bank unpaid, a \$30.00 returned check fee will be charged to the customer's account. The customer will be notified in writing that the check has been returned to the ICWD and they will have 7 days from the date of the letter to resolve the matter.

ICWD Office Hours

Monday through Friday 8:00 a.m. - 4:30 p.m.

ICWD Phone Numbers

(864) 472-2858
(828) 863-2295

ICWD Payment Options

- Cash
 - Personal Check
 - Money Order
 - Bank Draft
 - Automated 24 Phone Service
 - Mastercard/VISA
 - Debit Card
 - Online Bill Pay at www.icwd.org
- (A \$2.00 credit card fee is charged for payments using the Automated 24 Phone Service and Online Bill Pay.)

ICWD Payment Box Location

5 Prospect St., Inman, SC 29349
Payment box is located at drive-thru

Drive-Thru Service

To make payments from your vehicle, please use the payment box located at the drive-thru.

Customized Bottled Water

ICWD offers triple filtered (purified) bottled water with fully customized labels featuring company logos, photos, and other information to commemorate special events. Please contact us at 864-472-2858 ext. 29 or at www.yourpureimage.com.

Private Fire Protection

Customers shall be charged a monthly fire protection fee based upon the size of the customer's supply line in accordance with the following schedule:

Supply Line Size	Charge
4 inch line	\$13.75
6 inch line	\$27.50
8 inch line	\$41.25
10 inch line	\$55.00
12 inch line	\$68.75

WATER WASTE

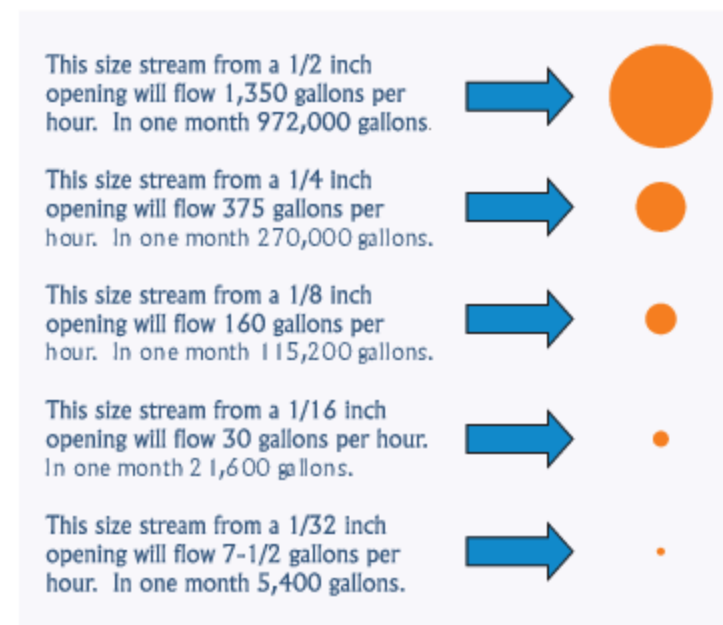


Treated water is a carefully manufactured product that appears in your home only after traveling through many miles of pipeline and a lengthy treatment process. It's a valuable resource that shouldn't be wasted.

Water conservation not only saves you money, it is also a way for citizens to do a favor to the environment. There are a number of ways to save water, and they all start with you. For more water conservation tips, visit the ICWD website www.icwd.org.

Water Lost Through Leaks

The following chart represents amounts of water lost through leaks of various sized openings. Water waste is shown in gallons per hour at 40 pounds pressure.

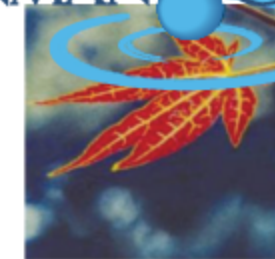


Water security is a shared responsibility involving water suppliers, government, law enforcement, and citizens. Water facilities are often located in geographically large, isolated areas, where drinking sources and delivery systems may be difficult to secure and patrol. YOU can help by reporting any suspicious activity in and around local water utilities. Examples of suspicious activities include:

- People climbing or cutting a utility fence.
- Unidentified truck or car parked or loitering near waterways or facilities for no apparent reason.
- Suspicious opening or tampering with meter covers, fire hydrants, buildings, or equipment.
- People climbing on water tanks.
- People photographing or videotaping water facilities, structures, or equipment.
- Strangers loitering near locked gates, doors or entrance ways of ICWD facilities.
- People dumping or discharging material into a water reservoir.
- Any individuals that are not identifiable ICWD personnel opening or tampering with fire hydrants or meter boxes.

Report any suspicious activities immediately to your local law enforcement authority or the ICWD at:

(828) 863-2295 8:00 a.m. to 4:30 p.m.



COMMISSIONERS
John D. Edmondson, Sr.
David E. Gibson
W. Jeff Mitchell
Michael R. Ravan
C. Lane Wilson



GENERAL MANAGER
Jeffrey A. Walker

OPERATIONS MANAGER
H. Steve Poleat

SUPPORT SERVICES MANAGER
Kimberly High

Revised January 30, 2020